

Providing Superior Customer Support

An Outstanding Customer Experience

Customer service can be seen in many ways throughout an organization, but the main goal for companies is to offer support and answers to those who buy or use its products or services over the course of their relationship.

Customer satisfaction, however, goes beyond just meeting needs. At CuraScript SD, our Customer Support team is trained to listen, understand our customer's needs and provide assistance. Our team offers unmatched personalized service to ensure that we exceed expectations.

As a result, CuraScript SD has achieved a Net Promoter Score (NPS) in Customer Satisfaction well above others in the same industry. CuraScript SD has maintained an average NPS of 72 since 2013 and currently holds a score of 77.

Why Personalized Service Matters

As the role of customer support continues to change, CuraScript SD believes in delivering superior

customer support by offering a fully-staffed Customer Support team to provide timely support to inbound phone, fax and email inquiries.

Customers will continue to search for easier ways to find the products and services they need while still expecting businesses to understand their preferences and purchase history. Where other organizations provide general assistance, CuraScript SD is able to deliver specialized customer support for your practice every day.

Why We Care

CuraScript SD's broad range of products, nationwide distribution platform and specialized one-on-one care, helps serve our customers better so that they can focus on delivering expert care to their patients. With the care of those patients in mind, we strive for excellence in customer support each and every day.

Did you know?

CuraScript SD carries a Net Promoter Score of 77 in Overall Customer Satisfaction.

Learn More

For more information about our products, practice solutions and to request a quote, click [here](#).

References:

<https://www.salesforce.com/products/service-cloud/what-is-customer-service/>

<https://curascriptsd.com/Provider-Solutions/specialty-distribution>